**Safe and Considerate driving Course**

**Frequently Asked Questions**

**How much does the course cost?**

The cost of the course is one hundred and eighty five pounds (£185 GBP). This fee is non-refundable.

**Can I pay by instalments?**

No. The course must be paid for in full at the time of booking over the telephone.

**Where will the course be held?**

The course will be held at : The Driver Education Centre, Lindberg Community Site, Lindbergh Road, Ipswich IP3 9QX

**When are courses available?**

The course is usually offered once or twice per month, on a weekday, Monday to Friday.

**How many people will be on the course?**

There will be a maximum of 18 people on the course.

**What does the course involve?**

The morning will be in a group in the classroom. In the afternoon you will be on the road in the trainer's car with one other client and alternate driving.

**Is there a test? Can I fail?**

 There is no test for the classroom or driving part of the course. However you must:

* Complete the whole course
* Make a positive contribution by joining in
* Show that you have a responsible attitude towards safe driving.
* Show respect for others on the course

The only test you are required to undertake for the on road session is the eyesight test, which is a legal requirement to drive a motor vehicle on a public highway. You must be able to read a number plate with or without glasses in good daylight at a distance of 20.5 metres (67 feet) or 20 metres (65 feet) if it is a new style number plate.

**I have additional needs, can these be accommodated?**

We will make reasonable adjustments wherever possible. Please contact a member of the team to discuss your requirements at: NDORS.courses@suffolk.gov.uk or telephone: 0345 600 1291 **PRIOR TO BOOKING**

**What do I need to have to join the course?**

Please bring your driving licence with you. If your licence does not include a photograph please provide additional photographic ID, such as a passport, or suitable alternative. You will not be able to participate without photographic ID.

**Can I change my course date?**

Course dates can only be changed in exceptional circumstances. In most cases, changing your course date will incur a £145 charge.

**What happens if I arrive late?**

Late arrivals will be refused entry. Unless there are exceptional circumstances, you will have your file returned to the Police and the offer of a SCD course withdrawn. If the option of booking another course is still available, it will incur a fee of £145. Rebooking can only be done 24 hours after the original course date.

**What happens if I do not complete the course?**

This is a two part course and both parts must be completed successfully. Failure to do so will result in your file being returned to the Police and the offer of a SCD Course withdrawn.

**What happens if I do not attend?**

If you do not attend the full course, and fail to provide evidence of exceptional circumstances, your file will be returned to the Police and the offer of a SCD Course withdrawn.

**Can I take part voluntarily?**

No. Courses are only offered if you are referred by the police.

**Do I need to tell the police I have attended?**

No. The Driver Education administration team will update the National Driver Offender Retraining (NDORS) database. Your Police force will also be notified.

**If I offend again, will I be able to attend another course?**

 You cannot attend another SCD course within a 3 year period.

 January 2025