

Why do we process your personal data?

Our reasons for using personal information include:

- delivery of services and support to you
- managing and development of our services
- running consultations
- determining risks and implementing measures to reduce those risks
- training workers
- investigating complaints about our services
- monitoring and protecting public spending
- monitoring the quality of our services to ensure they are delivered in the most efficient and effective way
- helping us to improve and plan new services
- complying with laws that require us to provide personal information to other organisations, such as health organisations and courts
- enable communication with user groups/landowners/contractors/volunteers
- dealing with third party claims for damage/injury caused by or claims for damage to council or highway assets
- For security purposes or to investigate possible fraud or other violations of our User Agreement or this Privacy Policy and/or attempts to harm our members or visitors

We will never publish personal information that identifies individuals, in order to protect the identities of individuals.

We do not use data for the purpose of automated decision making, such as profiling.

For full information on how your data is managed please go to

<https://www.ukroed.org.uk/faqs/>